



**BANQUE POPULAIRE
MÉDITERRANÉE**

Nice, 26 May 2017

Dear Client,

The 22 November 2016 was marked by the creation of Banque Populaire Méditerranée, a major regional bank committed to preserving the close relationships which are part of its cooperative values. A bank which is committed to work alongside you over the long term.

A significant new step in the construction of our bank will be taken on 18 June.

By the end of the weekend of 17 and 18 June 2017, the computer systems of the three previous banks, Banque Populaire Provençale and Corsica, Banque Populaire Côte d'Azur and Banque Chaix, will be harmonised to form a single system.

The preparations for this challenge have required the mobilisation of numerous teams over several months and the implementation of these major works may have some impact on the operation of your bank.

The aim of this document is to provide an overview of what may change for you, so that you are best placed to make the IT transition with us.

There will be some short-term interruptions to our website and to all of our ATMs between 16 and 18 June. These IT operations will also mean we have to close our branches exceptionally on Friday 16 June from 3.30pm.

Once this important technological step has been completed, Banque Populaire Méditerranée will be fully operational and will concentrate all of its efforts on the quality of the advice and services it wishes to provide.

We would like to thank you for your understanding and remain yours faithfully,

Christophe Bosson
Managing Director

⇒ **Important information overleaf**

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RCI 00 S 03751

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Tél. 00 377 92 16 57 57

MONACO GRIMALDI
57, rue Grimaldi
Tél. 00 377 92 16 57 00

MONACO ESPACE ENTREPRISES
57, rue Grimaldi
Tél. 00 377 92 16 57 10

ANTICIPATED DISRUPTION



THE HARMONISATION OF OUR COMPUTER SYSTEMS WILL LEAD TO SOME DISRUPTION FROM FRIDAY 16 TO MONDAY 19 JUNE.

CLOSURE OF OUR BRANCHES:

It will not be possible to carry out transactions at branch cash desks on Friday 16 June from 3pm. On Monday 19 June, our branches will open half an hour later than usual.

OPERATION OF OUR CASH DISPENSERS (ATMs)

- On Friday 16 June from 1.45pm to 8pm: all of our ATMs will be temporarily out of service
- From Friday 16 June at 8pm to Sunday 18 June 5.30pm: our ATMs will only allow you to withdraw cash
- From Sunday 18 June from 5.30pm to 8pm: all of our ATMs will be temporarily out of service

Full normal service will be resumed on Sunday 18 June from 8pm

SERVICE CYBERPLUS MONACO VIA INTERNET

- From Friday 16 June at 3pm to Monday 19 June at 8am: our online service will be temporarily unavailable

REGISTRATION OF TRANSFERS

- From Wednesday 14 June at midday to Monday 19 June at 8am: suspension of registration of international currency transfers
- From Thursday 15 June at 6pm to Monday 19 June at 8am: suspension of registration of all other transfers

BANK CARDS AND CHEQUEBOOKS

- From Tuesday 13 June to Sunday 18 June: cash withdrawals using your bank card will be visibly debited from your account from Tuesday 20 June. During this period, you may carry out all of your payments or cash withdrawals without incident.
- From Thursday 15 June at 3.30pm to Friday 16 June at 3.30pm: your deposited cheques will be accounted from Monday 19 June.

Despite these IT disruptions, you can continue to use your cards and chequebooks. These will be automatically updated on renewal.

CHANGE OF BANK DETAILS



WHAT WILL CHANGE 14607_

Your bank details will be modified to the new bank code (14607 replacing 15607), sort code and RIB key.

From 19 June, your new IBAN will be available on Cyberplus Monaco via the Internet. Your former account details will remain valid until 22 May 2018



WHAT WILL NOT CHANGE

our current transfers and direct debits will continue without intervention by you until 22 May 2018.

However, we invite you to provide your new account details to your various contacts for a gradual update of your information, commencing on 19 June 2017.

To be completed by recipient of RIB

Identification of account for national use			
14607 ¹	00001 ²	xxxxxxxx ³	xx ⁴
Bank Code	Sort Code	Account number	RIB Key

1- New Bank Code; 2 - New Sort Code; 3 - Your account number does not change; 4 - New RIB Key

Branch	BIC
Banque Populaire Méditerranée	CCBPMC1XXX

5- New branch

Identification of account for international use (IBAN)

MC58 14607 XXX XXXX XXXX XXX⁶

6 - New IBAN

Account Name
SPECIMEN